

## Plan/Operation Name: COVID-19 Response

<ul> <li>Low Risk: Normal operations; limited risk</li> <li>Medium Risk: Degraded operations; heighten awareness; area incidents</li> <li>Medium Risk: Degraded operations; heighten awareness; area incidents</li> </ul>	
Current News / Situation	Templeton is in a state of emergency (16 MAR 2020); the town is continually planning and operating to provide prevention practices as well as maintain a safe and healthy public. As of March 24, Governor Baker's emergency order is in effect, ordering nonessential businesses and organizations to close their physical workspaces and facilities to customers, workers and the public: Order   Essential Services List. COVID-19 symptoms of this infection may appear 2-14 days after exposure and include: Fever, Cough, and shortness of breath, and in severe cases, pneumonia (fluid in the lungs). Call your healthcare professional if you develop symptoms, and have been in close contact with a person known to have COVID-19. Rates below are from CDC and MADPH. National Cases: 140,904 (+18,251) MA State Cases: 5,752 (+797) Worcester County Cases: 390 (+53)
lssues:	<ul> <li>Local restaurants must adhere to restrictions and orders on crowds; help your favorite restaurant out by NOT entering until safe to do so (no line, entire line? Stay outside or call from parking lot)</li> <li>Governor Baker's emergency directive to businesses and stay @ home advisory in effect</li> <li>Priorities in community: Personal Protective Equipment, Food Pantry (citizen resources), Critical Staff</li> </ul>
Town Offices and Partner Status:	<ul> <li>Town Hall: closed for public access until 13 April; use the website for transactions or call; next BoS workshop 1 April 2020 (Zoom &amp; YouTube); collector and assessor investigating tax and excise implications. Staff continues to plan for operations into next fiscal year without an approved budget.</li> <li>NRSD Facilities: closed for school session providing staff support from central office; providing student meals using 'drive thru' method; Central Office # (978) 939-5661; on-line classroom learning in use</li> <li>Senior Center/COA: closed; minimally staffed; Veteran Agent looking for info on veterans that may be seeking benefits (978) 894-6971; American Legion assisting with mailer/flyer for vets</li> <li>Library: closed</li> <li>Food Pantry: open Tuesday 9-12, Thursday 12-3 with specific instructions; Many staples are available; donated items are cleaned and inventoried. 16 Senior Dr, Templeton, MA (in back of Senior Center); thank you to Kitchen Garden, Smith Country Cheese, Templeton residents</li> <li>Emergency Services: vestibules only: sign up for CodeRed: text "templetonma" to 99411; EMD picked up protective equipment resupply from MEMA; TFD researching jerry-rigged decontamination apparatus; face shield order pending; total PPE supplies ok</li> <li>DPW: full operations; office closed to public; cemeteries are closed for new burials; dealing with facilities issues at town garage</li> <li>TMLWP/Sewer: full operations; office closed to public; monitoring Gov order on suspension of shutoffs</li> </ul>
Specialized Resources	<ul> <li>Board of Health; working with businesses on closing/opening guidance; coordinating mailings and donation inputs; contingency planning for meals on wheels for sustained operations</li> <li>2-1-1 call center; phone service has long wait times; recommend using chat or local resources</li> <li>ICS: Incident Command System roles defined for staff (command, logistics, finance, ops, planning)</li> </ul>
Citizen Resources	<ul> <li>Published memo and guides for local businesses; this is in conjunction with MA GOV's initiatives</li> <li>New State resource for push notifications on coronavirus: text "COVIDMA" to 888-777</li> <li>Senior Hours: Market Basket Tue, Wed, Thu 5:30am - 7am; Hannafords 6-7am Tue, Wed &amp; Thu; Price Chopper 6-7am every day; Walmart 6-7am Tuesday only;</li> </ul>
Contact / Information	Board of Health (978) 894-2770 Town Administrator/Board of Selectmen (978) 894-2755 Town Website: <u>www.templetonma.gov</u> MA DPH: <u>www.mass.gov/orgs/department-of-public-health</u> Town Official Social Media: <u>www.facebook.com/TownofTempleton/</u>